



ÅRSRAPPORT PRISEN 2018

DANSKE
REVISORER
FSR*

FSR's Studie- og
Understøttelsesfond

REGNSKABSFORUM

IIIKARNOV
GROUP

D I
Dansk Industri

VELKOMST

Adm. direktør Charlotte Jepsen

FSR – danske revisorer

NÅR VI SKÆRER IND TIL BENET

Direktør, investeringer, Michael Nellemann Pedersen

PKA

SPOTLIGHT PÅ TO GODE ÅRSRAPPORTER (FRA SMALL- OG MIDCAP SEGMENTET)

Statsaut. revisor Jørgen Blom, viceformand for REGU

FSR

Årsrapportprisen 2018

- ***Særpriser i small- og midcap***

- For at understøtte den unikke, danske regnskabskultur har vi i år også vendt blikket mod small- og mid-cap segmenterne for at finde de gode eksempler, som andre kan blive inspireret af.
- Dommerkomiteen vil gerne belønne mindre og mellemstore virksomheder, som eksperimenterer med at udarbejde årsrapporter, der er interessante og spændende at læse med fokus på det væsentlige og relevante.

Årsrapportprisen 2018

- Dommerkomiteen har fokuseret på at

- Den samlede årsrapport har en generelt passende høj kvalitet.
- Ledelsesberetningen skal være velskrevet og interessant med fokus på det relevante og væsentlige.
- Der kan inddrages kriterier fra hovedprisen i bedømmelsen, og der fokuseres på, hvordan disse er tilpasset og håndteret af en mindre virksomhed.
- Der er ikke fastlagt detaljerede emner, idet disse afhænger af de årsrapporter og de eksempler og områder, som dommerkomiteen finder bør fremhæves.
- Som følge heraf vil der også kunne uddeles en eller flere priser i denne kategori, idet den eller de belønnede årsrapporter skal være god inspiration for andre.

Årsrapport



En årsrapport, der skaber overblik

Statsaut. revisor Jørgen Blom, FSR
CFO Marianne Bock, Hartmann

Årsrapportprisen 2018

- *Hartmann*

- Generelt
 - Præsentation i nedlagt A4-format
 - Overskueligt
 - Smukt og uhøjtidigt design.
- Ledelsesberetningen
 - Informativ i passende længde
 - God struktur
 - Hurtigt indblik over det væsentligste
 - Kommentering af Q4.
- Årsregnskabet
 - Passende i forhold til virksomhedens størrelse.
 - Noter i samme rækkefølge som de primære opgørelser.
 - Anvendt regnskabspraksis i tilknytning til de enkelte noter.
 - Regnskabsmæssige skøn samlet.



Årsrapport 2017

Årsrapportprisen 2018

- *Strukturen i årsrapporten*

INDHOLD · OVERBLIK · FORRETNING · LEDELSE · REGNSKAB			
Indhold			
Ledelsesberetning		Årsregnskab	
			
Overblik	Forretning	Ledelse	Regnskab
4 Hoved- og nøgletal for koncernen	11 Udviklingen i 2017	24 Samfundsansvar	31 Totalindkomstopgørelse
5 Kort om 2017	15 Forventninger og ambitioner	25 Aktionærinformation	32 Pengestrømsopgørelse
6 Hartmann kort fortalt	16 Strategi	27 Virksomhedsledelse	33 Balance
8 Hartmann skaber vækst	19 Markeder og produkter	28 Bestyrelse og direktion	34 Egenkapitalopgørelse
9 Finansielle hovedpunkter	21 Risikoforhold		36 Noter
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76 Hoved- og nøgletal pr. kvartal			79 Revisionsplætning
77 Nøgletalsdefinitioner			

Årsrapportprisen 2018

- *Underafsnit i beretningen*



Årsrapportprisen 2018

- Overblik i beretningen

INDHOLD · OVERBLIK · FORRETNING · LEDELSE · REGNSKAB

Finansielle hovedpunkter

4. kvartal 2017

- Hartmann løftede den samlede omsætning til 564 mio. kr. (2016: 523 mio. kr.) og driftsresultatet til 74 mio. kr. (2016: 59 mio. kr.) svarende til en overskudsgrad på 13,0% (2016: 11,2%). Fremskud i salget af emballage på tværs af Hartmanns markeder og i Hartmann Technology havde en positiv effekt på indtjeningen.
- Den europæiske forretnings samlede omsætning steg til 349 mio. kr. (2016: 313 mio. kr.), og driftsresultatet udgjorde 52 mio. kr. (2016: 50 mio. kr.) svarende til en overskudsgrad på 14,7% (2016: 16,1%). Omsætningsvæksten blev opvejet af højere afskrivninger, en lavere gennemsnitlig salgspris og ugunstige valutakursudviklinger, ligesom sammenligningsperioden var positivt påvirket af et offentligt tilskud til energieffektive produktionsvirksomheder.
- På de amerikanske markeder øgede Hartmann omsætningen til 215 mio. kr. (2016: 210 mio. kr.) og driftsresultatet til 25 mio. kr. (2016: 13 mio. kr.) svarende til en overskudsgrad på 11,4% (2016: 6,3%). Indtjeningsfremskudet var drevet af en betydelig forbedring i den sydamerikanske forretning, som opvejede en lidt lavere indtjening i Nordamerika som følge af højere produktionsomkostninger og afskrivninger.
- Udsving i valutakurser påvirkede omsætningen med -23 mio. kr. og driftsresultatet med -7 mio. kr.

2017

- Koncernens samlede omsætning steg 5% til 2.207 mio. kr. (2016: 2.096 mio. kr.), og driftsresultatet udgjorde 235 mio. kr. (2016: 248 mio. kr.) svarende til en overskudsgrad på 10,7% (2016: 11,8%). De samlede anlægsinvesteringer udgjorde 208 mio. kr., og afkastet af den investerede kapital udgjorde 17% (2016: 21%).
- Bestyrelsen indstiller, at der udbetales et udbytte på 9,50 kr. pr. aktie (2016: 9,50 kr.).
- Den samlede europæiske omsætning steg til 1.290 mio. kr. (2016: 1.258 mio. kr.), og driftsresultatet udgjorde 158 mio. kr. (2016: 164 mio. kr.) svarende til en overskudsgrad på 12,2% (2016: 13,1%).
- På de amerikanske markeder udgjorde Hartmanns omsætning 917 mio. kr. (2016: 838 mio. kr.), og driftsresultatet var 103 mio. kr. (2016: 116 mio. kr.) svarende til en overskudsgrad på 11,2% (2016: 13,8%).
- Udsving i valutakurser påvirkede både omsætningen og driftsresultatet med -21 mio. kr. primært som følge af kursudviklingen i GBP.

Forventninger og ambitioner

- Hartmann forventer en omsætning på 2,2-2,3 mia. kr. og en overskudsgrad på 11,5-13% i 2018, som forventes at blive positivt påvirket af stigende kapacitetsudnyttelse og fortsat tilpænjning af omkostningsniveauet. Moderat lavere vækstrater i Nordamerika og på visse europæiske markeder, hvor fund af fipronil i æg har en midlertidig indflydelse på efterspørgslen, ventes at påvirke udviklingen negativt.
- Afkastet af den investerede kapital ventes at udgøre mindst 18% i 2018.
- Hartmann har fastlagt en ambition om over tid at øge emballagesalget i takt med eller over markedsvæksten, øge koncernens omsætning løbende og opnå en overskudsgrad før særlige poster på mindst 14%.



Vi løftede omsætningen i 2017, hvor vi fokuserede på at skabe en stærk produktionsplatform, så Hartmann kan udnytte de positive tendenser i vores markeder og sikre attraktiv vækst og lønsomhed fremover.

Marianne Rørslev Bock, koncernfinansdirektør og konstitueret adm. direktør



Årsrapportprisen 2018

- *Oversigt over noterne*

INDHOLD · OVERBLIK · FORRETNING · LEDELSE · REGNSKAB	
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Årsrapportprisen 2018

- *Eksempel på præsentation af noter*

INDHOLD · OVERBLIK · FORRETNING · LEDELSE · REGNSKAB				
Noter				
05 Nettoomsætning				
	Koncern		Materselskab	
mio.kr:	2017	2016	2017	2016
Varesalg	2.196,4	2.081,8	1.218,2	1.244,0
Levering af tjenesteydelser	3,8	3,5	3,7	3,6
Effekt af valutakursåndring	7,1	10,8	4,3	12,4
Nettoomsætning	2.207,3	2.096,1	1.226,2	1.260,0
Anvendt regnskabspraksis				
Nettoomsætning				
Omsætning ved salg af handelsvarer og færdigvarer indregnes i årets resultat, når levering og risikoovergang til køber har fundet sted, og såfremt indtægten kan opgøres pålideligt og forventes modtaget. Omsætning vedrørende tjenesteydelser indregnes i takt med, at serviceydelserne leveres. Omsætning fra mindre reparations- og renoveringsarbejder indregnes, når opgaven er udført. Ved større opgaver indregnes omsætning i takt med, at opgaverne udføres. Omsætning måles til dagværdien af det afhandlede vederlag ekskl. moms og afgifter opkrævet på vegne af tredjepart. Alle former for algelvne rabatter modregnes i omsætningen.				
05 Produktionsomkostninger				
	Koncern		Materselskab	
mio.kr:	2017	2016	2017	2016
Vareforbrug	1.091,6	1.014,3	779,6	806,3
Personaleomkostninger indeholdt i vareforbrug	(291,9)	(287,0)	(98,0)	(100,1)
Nedskrivning af varebeholdninger	0,8	0,8	(1,3)	(1,0)
Personaleomkostninger jf. note 9	423,3	407,2	147,6	149,7
Afskrivninger jf. note 16 og 17	123,7	95,9	34,9	28,7
Øvrige produktionsomkostninger	204,1	198,3	65,5	66,4
Effekt af valutakursåndring	(0,7)	(1,2)	(0,7)	(1,2)
Produktionsomkostninger	1.550,9	1.428,3	927,6	948,8
I øvrige produktionsomkostninger er indeholdt udviklingsomkostninger med 15,6 mio.kr. for både koncern og materselskab (2016: 2,9 mio.kr.).				
Anvendt regnskabspraksis				
Produktionsomkostninger				
I produktionsomkostninger indregnes direkte og indirekte omkostninger, herunder afskrivninger og gager, der er afholdt for at opnå årets nettoomsætning. Under produktionsomkostninger indregnes tillige forskningsomkostninger samt de udviklingsomkostninger, der ikke opfylder kriterierne for aktivering.				

Årsrapportprisen 2018 - ***Et konkret roadmap***

Sådan griber du det an

- Tal med investorerne løbende – hvad vil de gerne vide mere om?
- Vælg ét eller to fokusområder at opdatere per år
- Få det kreative på plads tidligt – design, strategi, overblik mm.
- Afstem forventninger med ledelsen for at sikre en smidig proces
- Vær i kontrol og undgå afhængighed af eksterne parter undervejs
- Styret proces og faste leverandører sikrer overskud til kreativitet

En klar beskrivelse af forretningsmodellen

Statsaut. revisor Jørgen Blom, FSR
CEO Britt Meelby Jensen, Zealand Pharma

Årsrapportprisen 2018 - ***Zealand Pharma***

- Generelt - Flot designet årsrapport.
- Ledelsesberetningen
 - "Zealand in brief" samt to "letters" fra formand og CEO giver en tidlig, kort og god indsigt i virksomheden.
 - De to forretningsmodeller på hhv. diabetes og sjældne sygdomme fremgår klart.
 - Mål og forventninger til 2018 præsenteres lettilgængeligt.
 - Passende og relativt forståelig beskrivelse af R&D pipelinen.
 - Fokus på det relevante og væsentlige, og den kan fremhæves for sin (korte) længde i denne branche.

Årsrapportprisen 2018

- ***Zealand Pharma***

- Årsregnskabet
 - Virkning af de nye IFRS-standarder og særligt IFRS 15, Omsætning er behørigt omtalt.
 - Noterne præsenteres i samme rækkefølge som de primære opgørelser med tilhørende praksis og omtale af særligt vigtigt indhold.
 - Der er detaljeret omtale af omsætning fra licensaftalerne.
 - Noten om ”royalty bond” giver en passende, meget detaljeret omtale af en gældspost med usædvanligt indhold (i Danmark).

Årsrapportprisen 2018

- *Zealand in Brief* – 1 side

[About Zealand Pharma](#) [Moving forward](#) [Products and pipeline](#) [Corporate matters](#) [Financial statements](#) [Other information](#)

Zealand in brief.

Zealand is a late-stage biotech company with new products launching into major markets within 3 to 4 years.

Find out more about Zealand on zealandpharma.com

Zealand

We are a world leader in the discovery and development of peptide therapeutics, focusing on specialty gastrointestinal and metabolic diseases.

We aim to advance medicines for rare diseases all the way to market to meet patients' needs, while we continue to grow through valuable partnerships in diabetes care.

We have a late-stage program in Phase 3 development and two Phase 3-ready programs, all with potential to launch into major markets: glepaglutide, a long-acting GLP-2 analog for short bowel syndrome, and dasiglucagon, a soluble, stable glucagon analog in liquid formulation in development as three distinct clinical programs.

We have a license agreement with Sanofi covering two marketed products. In 2017, Sanofi launched Soliqua® 100/33, a fixed-dose combination of the Zealand-invented GLP-1 lixisenatide and Lantus®, in the U.S., followed by the launch as Suliqua® in several European countries.

We continue to leverage our validated peptide platform and have multiple opportunities for near-term pipeline expansion.

Programs

Accelerating late-stage clinical programs with glepaglutide and three dasiglucagon product candidates as significant short- and long-term value drivers.

Peptides

A world leading peptide platform with product candidates for near-term pipeline expansion.

Financial strength

Financial strength with increasing royalty revenue from commercial products and partnerships.

Årsrapportprisen 2018

- *Chairman's letter* – 1 side

[About Zealand Pharma](#) [Moving forward](#) [Products and pipeline](#) [Corporate matters](#) [Financial statements](#) [Other information](#)



Chairman's letter

Well positioned to deliver on our ambition.

In 2015, we laid the foundation for a strong Zealand by defining a new direction for the Company whereby we will develop and commercialize selected medicines ourselves, while engaging in partnerships to secure significant value where this is more opportune.

In 2017, Zealand took a major step forward in implementing this strategy, with positive clinical results for our flagship programs. Dasiglucagon advanced to Phase 3 in one indication, and another indication is in preparation to start Phase 3 in 2018, as is glepaglutide, where best-in-class potential for treatment of short bowel syndrome has been underpinned by strong clinical results.

Good discipline and an experienced, competent and dedicated organization have been essential to secure this progress, together with collaborations with leading key opinion leaders in their respective fields as well as business partners with global expertise.

Helping people who suffer from severe gastrointestinal and metabolic diseases is a passion that fuels the speed and diligence of our progress.

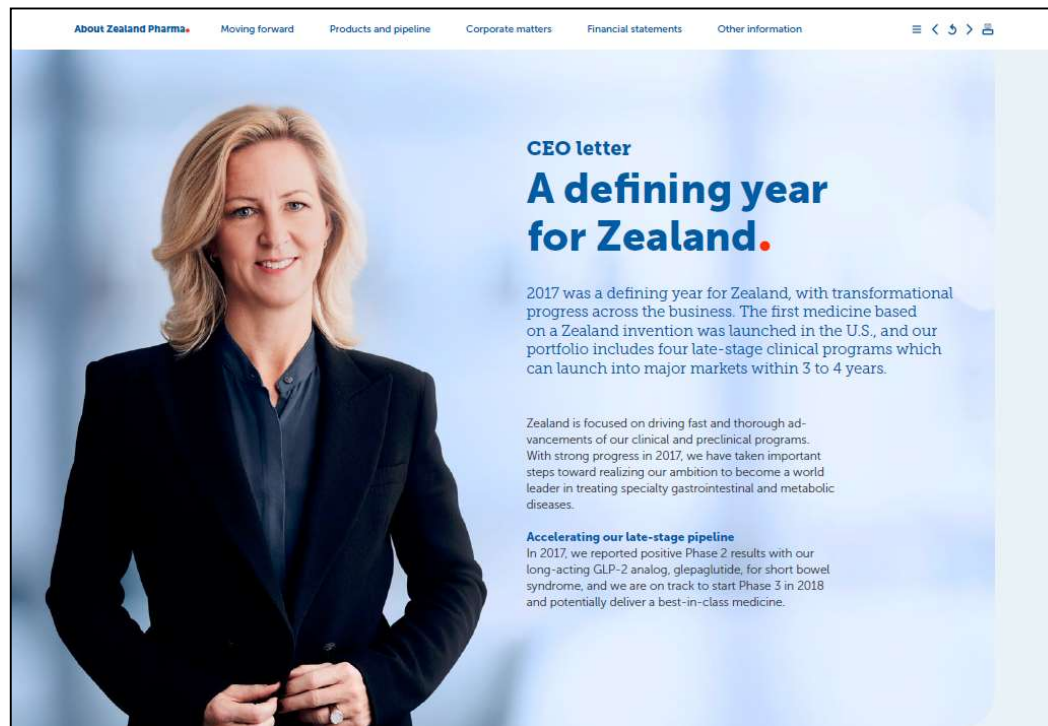
Zealand has world-leading expertise in delivering differentiated peptide-based drug candidates, and I am excited about how this has been translated into the rich pipeline that Zealand has today. In addition, promising preclinical assets are in development which validate our platform and technology, giving us multiple options to expand our pipeline in line with our strategy, driving further shareholder value.

I want to thank the entire Zealand organization for a successful 2017. I also want to personally thank our shareholders for their valuable trust and support in our focused endeavor of delivering shareholder value. I am optimistic about the future and am looking forward to yet another successful business year for Zealand.

Martin Nicklasson
Chairman

Årsrapportprisen 2018

- **CEO letter – 2 sider**



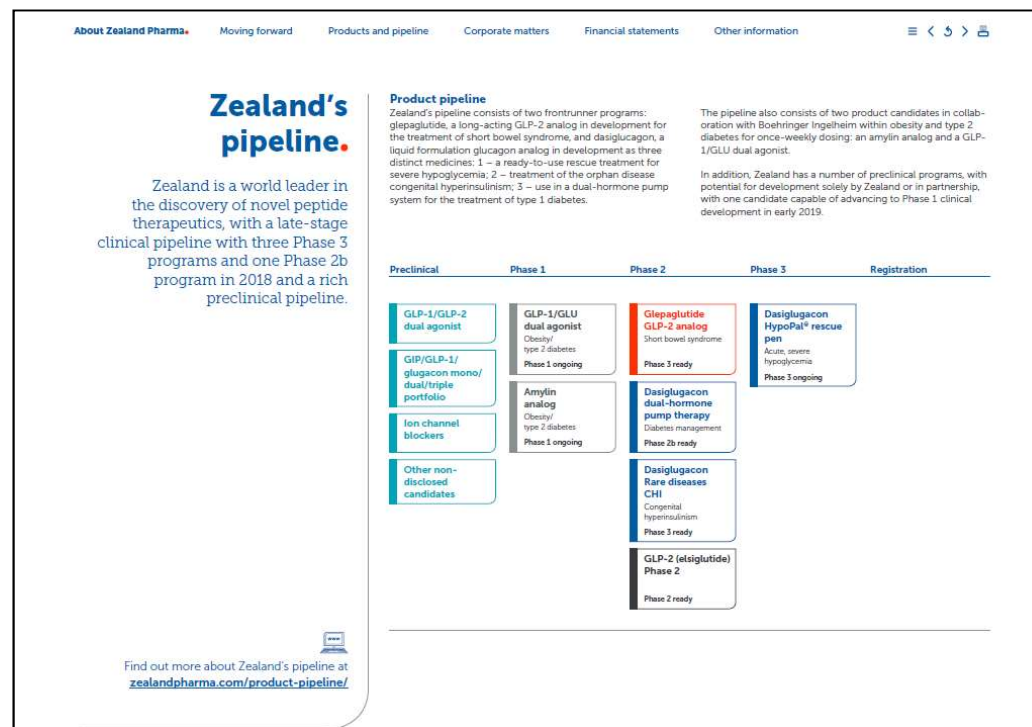
Årsrapportprisen 2018

- *Forretningsmodellen*



Årsrapportprisen 2018

- *Overblik over R&D pipeline*



Årsrapportprisen 2018

- Beskrivelse - et konkret R&D projekt

[About Zealand Pharma](#) [Moving forward](#) [Products and pipeline](#) [Corporate matters](#) [Financial statements](#) [Other information](#)

Phase 3 ready

Dasiglucagon for congenital hyperinsulinism.

Dasiglucagon is a potential first-in-class glucagon analog for the treatment of children with congenital hyperinsulinism.

Find out more about CHI at zealandpharma.com/dasiglucagon-orphan/

About

Congenital hyperinsulinism (CHI) is a rare disease affecting mainly newborns and toddlers. It is caused by a defect in pancreatic β -cells, resulting in insulin overproduction. This leads to persistently and often severely low blood sugar levels (hypoglycemia).

The most severely affected children need to have their pancreas surgically removed within a few months of birth in order to prevent hypoglycemia. This invariably results in the development of type 1 diabetes.

Current treatment options are insufficient: Fewer than one-third of newborns and two-thirds of older children respond to approved medical therapy.¹

CHI develops in one out of 50,000 (or fewer) children.² This corresponds to 180-300 children diagnosed in the U.S. and Europe every year.

Dasiglucagon is a potential first-in-class glucagon analog invented by Zealand. It is stable in aqueous formulation, suitable for pump use and therefore for treatment of CHI. Glucagon is the physiological counter-regulator of insulin, causing a rise in blood glucose.

2017 achievements and next step

In 2017, the U.S. FDA and the European Commission both granted orphan drug designation to dasiglucagon for the treatment of CHI. Dasiglucagon for CHI saw strong clinical progress in 2017, with the U.S. FDA approving Zealand's investigational new drug (IND) application. This positive regulatory milestone and the current clinical evidence enable Zealand to proceed directly to Phase 3 development of dasiglucagon for the treatment of CHI in 2018.

Zealand's ambition

Our aim is to improve the lives of children with congenital hyperinsulinism by providing a nonsurgical treatment option.



CHI pump treatment

During Phase 3, Zealand will evaluate the potential of chronic dasiglucagon infusions delivered via a pump to prevent hypoglycemia in up to 50 children with CHI, thereby reducing or eliminating the need for intensive hospital treatment, and potentially also delaying or eliminating the need for pancreatectomy.

"Congenital hyperinsulinism (CHI) is a rare condition in which children make too much of the hormone insulin. At present, treatment options are limited and complicated by side effects. The Royal Manchester Children's Hospital is home to the Northern Congenital Hyperinsulinism service (NORCHI). We look forward to new treatment options and are excited about Zealand Pharma's clinical development program using dasiglucagon."

Dr. Indu Banerjee, MBBS, MD, FRCPCH
University of Manchester, UK
For references, please see p. 95.

Årsrapportprisen 2018

- Klar i beskrivelsen – tre gode råd

- Brug ledelsesberetningen til at fortælle jeres historie – kort, præcist og målrettet
- Visualisér og simplificér forretningsmodel og andre elementer, der kan skabe indsigt og overblik
- Skær ind til benet – undgå for meget tekst og fremhæv kernebudskaber tidligt i rapporten

TRENDS I ÅRSRAPPORTERNE 2017

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KARNOV
GROUP

DI
Dansk Industri

20+ observationer fra gennemgangen

Statsaut. revisor Jørgen Blom

FSR – danske revisorer

Årsrapportprisen 2018

- ***Indledende observationer***

- Ca. 130 årsrapporter er gennemgået
- Danske årsrapporter har generelt et meget højt niveau
- Ingen revolutionerende ændringer i 2018
 - Mange virksomheder forbedrer og justerer lidt hvert år
 - Tendens til, at der udvikles mere på beretning end på regnskab
- Også mindre og mellemstore virksomheder arbejder med udvikling af gode og interessante elementer til inspiration

Årsrapportprisen 2018

- ***Generelle observationer***

- Der arbejdes fortsat med præsentation af noterne, herunder
 - Verbal kommentering af noteoplysninger
 - Gruppering af noter med brug af resumé, grafik og illustrationer
 - Væsentlighed også overvejet ved gruppering af noterne.
- Informative ledelsesberetninger med fokus på relevans og væsentlighed
- Eksperimenter med info om forretningsmodel og strategi
- Fokus på at få et godt flow i beretningen
- God tendens til at oplyse om det relevante og væsentlige i beretningen og med links til uddybende rapporter på hjemmesiden.

Årsrapportprisen 2018

- ***Anvendelse af grafiske virkemidler***

- Tendens til at lægge mere vægt på layout
- Flere bruger liggende A4-format, der understøtter læsning på skærm
- Brug af "navigationsmæssige virkemidler"
- "Knapper" til at finde relaterede forhold, der naturligt hører sammen
 - Den sidste form er fortsat ikke så udbredt og udgør en forbedringsmulighed
- Fremhævede tal ("fliser") har vundet en vis udbredelse.

Årsrapportprisen 2018

- ***Trends i ledelsesberetningen***

- Mere integreret beretning med udgangspunkt i forretningsmodel m.v.
- Fokus på forhold, der kan påvirke forretningsmodellen
- Sammenhæng mellem forretningsmodel, strategi, risici, KPI'er, aflønning og måske til forventninger til fremtiden udgør en potentiel forbedringsmulighed
- Nye risikotyper har set dagens lys
- Længere og mere specifikke forudsigelser om fremtiden.

Årsrapportprisen 2018

- ***Trends i årsregnskabet***

- Enkelte eksempler på verbal kommentering i direkte tilknytning til årsregnskabets primære opgørelser
- Det er dommerkomiteens indtryk, at der arbejdes godt og mere med væsentlighed i forhold til tidligere
- Det er særligt noterne, der arbejdes med at gøre informative og let tilgængelige
- De større virksomheder grupperer noterne med henblik på at øge læsevenligheden og informationsværdien
- Brug af mere grafik og illustrationer i noterne giver bedre overblik.

Årsrapportprisen 2018

- Trends vedr. anvendelsen af APM'er

- I årsregnskabet er anvendelsen af APM'er ofte begrænset til velkendte begreber som f.eks. EBIT eller EBITDA
- Begrebet "Særlige poster" fylder mere og mere !
- Til gengæld kan anvendelsen af APM'er være ganske omfattende i beretningen
- APM'er bør være måleenheder, der er valgt af ledelsen, og som primært er valgt, fordi de understøtter billedet af virksomhedens udvikling.

Fokus på Alternative Performance Measures

VP Group Accounting Tina Aggerholm, Carlsberg
Senior Analyst Jens Houe Thomsen, Jyske Bank

Alternative Performance Measures (APM)

Motivering for emnet:

- APM'er og oplysninger om virksomhedens aktiviteter for at øge forståelsen af den forretningsmæssige og regnskabsmæssige udvikling
- Påvirke brugen af APM'er i årsrapporten med henblik på at skabe en god skik
- Præsentation og vægtning mellem APM'er, andre forretningsmæssige nøgletal samt IFRS.

ESMA's Guideline - APM

Definition:

“APM is understood as a financial measure of historical or future financial performance, financial position, or cash flows, other than a financial measure defined or specified in the applicable financial reporting framework.”

Øvrige elementer:

- Disclosure Principles
- Presentation
- Reconciliations
- Explanation of the use of APMs
- Comparatives
- Consistency.

APM

- *Generelle observationer*

- EMSA udsendte i 2017 guidelines for brug af APM'er, herunder krav om afstemning af alle APM'er til regnskabstallene iht. IFRS.
- Stort set alle virksomheder anvender APM'er i større eller mindre grad ved beskrivelsen af den forretningsmæssige udvikling.
 - Kun en enkelt virksomhed anvender alternative målemetoder
 - Alle andre anvender alene APM som yderligere forklaring og til analysebrug.

APM

- *Generelle observationer*

- Flere virksomheder inddrager nøgletal for virksomhedens aktiviteter; f.eks. tons og liter, til beskrivelse af enten input eller output.
- APM'er og nøgletal for aktiviteten anvendes af mange virksomheder i beretningen.
- Med den øgede fokus på forretningsmodel/strategi og "Årsrapporten på 10 minutter" får APM'er og andre nøgletal en fremtrædende rolle på linie med omsætning, EBIT/resultat og cash flow.

APM

- Nødvendighed af dansk regulering?

- Der er endnu ingen dansk regulering, der implementerer regler for anvendelse af APM'er som f.eks. ESMA's guidelines.
- Den nuværende praksis viser en mangfoldig brug af APM'er og andre nøgletal.
- Det bør derfor overvejes i hvilken grad, der er behov for dansk regulering; samt hvordan den balanceres, så det stimulerer relevante oplysninger.

Eksempler - **Aktivitetesnøgletal**

- **Arla** bruger indvejet råmælk, mens Carlsberg bruger solgte HL.
- Arla oplyser indtjening pr. kg. ejermælk i hoved- og nøgletal.
- **Carlsberg** oplyser volumen og pris/mix i segment- og regnskabsberetning.
- Udfordring – hvordan skabes en god balance mellem forretnings- og regnskabsmæssig nøgletal?

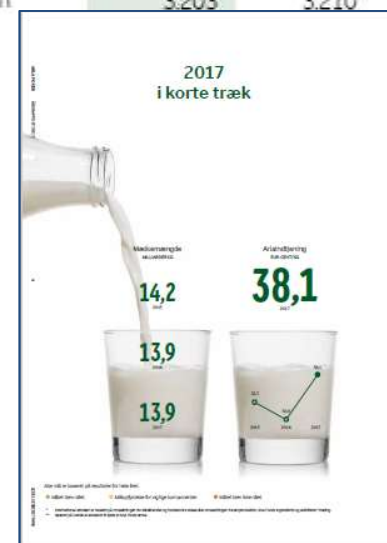
Hoved- og nøgletal

	2017	2016
Nøgletal (mEUR)		
Arlaindtjening		
EUR-cent/kg ejermælk	38,1	30,9
Indvejning af rå mælk (mkg)		
Indvejet rå mælk fra ejere i Danmark	4.827	4.728
Indvejet rå mælk fra ejere i Storbritannien	3.203	3.210
Indvejet rå mælk fra ejere i Sverige		
Indvejet rå mælk fra ejere i Tyskland		



Beer volumes declined organically by 3%, mainly impacted by the lower volumes in Russia. Other beverages grew organically by 2%, driven by growth in the Nordics and Asia. Total volumes declined by 2% organically and 4% in reported terms.

Reported gross profit was DKK 31,483m (2016: DKK 31,419m). The solid price/mix and efficiency improvements meant that the gross margin improved by 70bp to 50.9%.



Eksempler

- *Analyse af udvikling*

- Der ses en tendens til at analysere udviklingen ved at opdele på organisk vækst, valutaeffekt og opkøb/frasalg.
- Definitioner fastsættes af den enkelte virksomhed, men ligner hinanden.
- **Nilfisk** viser udviklingen i faktiske tal i tabeller, der er enkle at afstemme. Guider på den organiske vækst.
- Andre giver oplysninger procentvis.
- Udfordring – hvordan håndteres disse analyser inden for APM-begrebet?

Revenue and growth by operating segment

EUR million	Revenue 2017	Revenue 2016	Organic Growth	Impact of acquisitions net	FX-rates impact	Total growth
EMEA	493.5	468.3	5.9%	0.2%	-0.7%	5.4%
Americas	284.3	275.1	5.7%	0.0%	-2.3%	3.4%
APAC	80.4	80.6	1.3%	0.0%	-1.3%	0.0%
Total Professional	858.2	824.0	5.4%	0.1%	-1.3%	4.2%
Specialty Professional	127.8	130.1	2.5%	-2.8%	-1.0%	-1.3%
Specialty Consumer	95.9	104.4	-7.7%	0.0%	-0.5%	-8.2%
Total Specialty	223.7	234.5	-2.1%	-1.5%	-0.7%	-4.3%
Total	1,081.9	1,058.5	3.7%	-0.3%	-1.2%	2.2%

3.0% - 4.0%

ORGANIC GROWTH

Eksempler

- *Mellemtotaler og særlige poster*

- Brugen af særlige poster og opdeling af årets resultat udvikler sig konstant og får øget fokus i virksomhederne.
- **ISS** opdeler fra 2017 resultat-opgørelsen i flere elementer af særlige poster.
- Udfordring – hvad bør indgå i særlige poster, og hvordan fremmes oplysningerne, så de præsenteres konsistent og informativt?

		2017		
DKK million	Note	Adjusted results	Acquisition-related	Reported results
Revenue	2.1	79,912	-	79,912
Staff costs	6.3, 6.4	(50,199)	-	(50,199)
Consumables		(7,347)	-	(7,347)
Other operating expenses	7.7	(17,140)	-	(17,140)
Depreciation and amortisation ¹⁾	4.6, 7.1	(710)	-	(710)
Operating profit before other items		4,516	-	4,516
Other income and expenses, net	2.3	(548)	-	(548)
Goodwill impairment	4.7	-	(90)	(90)
Amortisation/impairment of brands and customer contracts	4.6	-	(521)	(521)
Operating profit	2.1, 7.6	3,968	(611)	3,357
Financial income	5.3	38	-	38
Financial expenses	5.3	(576)	-	(576)
Profit before tax		3,430	(611)	2,819

Eksempler

- Oplysning om APM

- ESMA udsendte i 2017 en guidance for oplysning og afstemning af APM'er.
- **Novo Nordisk** har valgt at inkludere en afstemning af alle APM'er i noterne.
- **ISS** har valgt at beskrive brugen af APM'er generelt.
- Udfordring – hvordan balanceres kravet om afstemning og ligevægt i oplysningerne uden at tilføje mange uvæsentlige informationer eller reducere oplysningerne?

NON-IFRS FINANCIAL MEASURES			
In the Annual Report, Novo Nordisk discloses certain financial measures of the Group's financial performance, financial position and cash flows that reflect adjustments to the most directly comparable measures calculated and presented in accordance with IFRS. These non-IFRS financial measures may not be defined and calculated by other companies in the same manner, and may thus not be comparable. The non-IFRS financial measures presented in the Annual Report are: • Sales and operating profit in local currencies • Operating profit after tax to net operating assets • Financial resources • Free cash flow • Cash to earnings (IFRS) refers to an IFRS financial measure. Sales and operating profit growth in local currencies 'Growth in local currencies' means that the effect of changes in exchange rates is included. The measure is defined as sales/operating profit for the year measured at prior-year average exchange rates compared with sales/operating profit for the prior year. Growth in local currencies is considered to be relevant information for investors in order to understand the underlying development in sales and operating profit by adjusting for the impact of currency fluctuations.			
SALES IN LOCAL CURRENCIES			
DKK million	2017	2016	2015
Net sales (IFRS)	111,696	111,780	107,927
Effect of exchange rate	2,609	2,110	(11,672)
Sales in local currencies	114,305	113,890	96,255

OPERATING PROFIT IN LOCAL CURRENCIES			
DKK million	2017	2016	2015
Operating profit (IFRS)	48,967	48,432	49,444
Effect of exchange rate	1,770	1,099	(7,838)
Operating profit in local currencies	50,737	49,531	41,606

Operating profit after tax to net operating assets (OPAT/NOA)
Operating profit after tax to net operating assets is defined as 'operating profit after tax (using the effective tax rate) as a percentage of average inventories, receivables, property, plant and equipment, intangible assets and deferred tax assets less non-interest-bearing liabilities including provisions and deferred tax liabilities (where average is the sum of the above assets and liabilities at the beginning of the year and at year-end divided by two)'.
Management believes Operating profit after tax to net operating assets is a useful measure in providing investors and management with information regarding the Group's performance. The calculation of the financial target 'Operating profit after tax to net operating assets' is a widely accepted measure of earnings efficiency in relation to total capital employed.

The following table shows the calculation of Operating profit after tax to net operating assets:

DEFINITIONS

ISS uses various key figures, financial ratios (including alternative performance measures (APMs)) and non-financial ratios, all of which provide our stakeholders with useful and necessary information about the Group's financial position, performance and development in a consistent way. In relation to managing the business, achieving our strategic goals and ultimately creating value for our shareholders, these measures are considered essential.

Eksempler

- *Alternative Business Performance*

- **Ørsted** beskriver udviklingen i forretningen på baggrund af Alternativ Business Performance.
- Den alternative måling forklares i en note til årsrapporten og afstemmes til IFRS.
- Udfordring – hvordan håndteres forskelle mellem IFRS og business performance, så læserne forstår disse, og forklaringerne balanceres ligeværdigt?

Specification af forskellen mellem EBITDA efter business performance og IFRS, mio. kr.

	2017	2016
EBITDA – business performance	22.519	19.109
Årets business performance-justeringer på omsætning	205	(3.808)
Årets business performance-justeringer på værdforbrug	(150)	1.638
EBITDA – IFRS	22.574	16.939

Årets business performance-justeringer i alt fordeler sig således:

Årets værdregulering af sikringskontrakter, der vedrører en fremtidig periode	(138)	(1.397)
Tilbageførsel af udskudte gevinster/tab vedrørende sikring fra tidligere perioder, hvor den afslåede produktion eller handel indregnes i business performance-EBITDA i denne periode	193	(773)
Justeringer i alt	55	(2.170)

Årets værdregulering af finansielle og fysiske sikringer, mio. kr.

	2017	2016
Valuta	150	1.156
El (kommerciel og sikring)	(836)	(2.160)
Gas (kommerciel og sikring)	106	(735)
Olje	404	267
Kul	38	75
Værdreguleringer i alt	(138)	(1.397)

Tilbageførsel af udskudte gevinster/tab vedrørende sikringer fra tidligere perioder, mio. kr.

	2017	2016
Valuta	(12)	(615)
El (kommerciel og sikring)	297	(424)
Gas (kommerciel og sikring)	(106)	(1.539)
Olje	46	1.654
Kul	(32)	151
Udskudte gevinster/tab fra tidligere perioder i alt	193	(773)

Årets forskel mellem IFRS og business performance
Værdreguleringen vedrørende fremtidige perioder udgjorde -138 mio. kr. (2016: -1.397 mio. kr.) og tilbageførsel af udskudte gevinster/tab, der er indregnet i business performance i 2017, udgjorde 193 mio. kr. (2016: -773 mio. kr.).

Årets markedsværdiregulering af sikringskontrakter
2017 var hovedsageligt påvirket af tab på sikring af el som følge af stigende priser i 2017. Dette blev delvist modsvaret af en gevinst på sikring af olie som følge af den stigende oliepris i 2017.

2016 var hovedsageligt påvirket af tab på sikring af gas og el som følge af stigende priser i 2016. Dette blev delvist modsvaret af gevinst på valutaskikning på grund af en svækket GBP i 2016.

Udskudte gevinster/tab fra tidligere perioder
I 2017 var der i business performance-EBITDA indregnet et tab på 193 mio. kr. Tabet var allerede indregnet i IFRS-EBITDA i en tidligere periode, hvorfor gevinsten blev tilbageført i Justeringskolonnen i resultatopgørelsen. Tabet vedrørte primært sikring af el.

I 2016 var der i business performance-EBITDA indregnet en gevinst på 773 mio. kr. Gevinsten var allerede indregnet i IFRS-EBITDA i en tidligere periode, hvorfor gevinsten blev tilbageført i Justeringskolonnen i resultatopgørelsen. Gevinsten vedrørte primært sikring af gas, el og valuta. Dette blev modsvaret af et tab på olie.



APM og forretningsnøgletal

Elementer i en god opbygning/beskrivelse:

- Klar definition af alle APM'er og forretningsnøgletal sammen med de finansielle nøgletal.
- Konsistent brug fra år til år.
- Klar sammenhæng til styring af virksomheden og strategien.
- Regnskabsmæssig beregning af væsentlige nøgletal, f.eks. investeret kapital, kan med fordel indarbejdes som en del af noterne.

APM og forretningsnøgletal

Elementer i en god opbygning/beskrivelse:

- Analytisk brug af APM'er med en klar sammenhæng til IFRS-regnskabstallene.
- APM'er beskrives detaljeret; afstemmes for alle regnskabsposter.
- Kommentarerne til IFRS skal have overvægt; eller som minimum ligeværdig med APM'er.
- Klare definitioner og nøgletal baseret på IFRS-regnskabstal reducerer behov for yderligere afstemninger, hvilket bidrager til overblik og klarhed.



Fokus på strategi – beskrivelse og opfølgning

Statsaut. revisor Torben Johansen, formand for

REGU

FSR – danske revisorer

Strategi

– ***Generelle observationer***

Generelt mere fokus på beskrivelse af

- strategi
- forretningsmodel
- forretningsrisici

som delelementer i beretningen.

Stor forskel i prioritering, omfang og detaljeringsgrad i beskrivelserne.

Beskrivelse af trends i markedet vinder frem.

Strategi

– ***Generelle observationer***

Beskrivelse af strategi

- på kort sigt (specifikke fokusområder for kommende år)
- på lang sigt (overordnet strategi).

Opfølgning på strategiske fokusområder og beskrivelse af opnåede resultater – stor forskellighed i:

- Omfang af beskrivelsen
- Niveau for beskrivelsen – overordnet / detailorienteret

Forventninger til fremtiden – stor forskel i omfang og indhold af beskrivelserne.

Strategi

– ***Generelle observationer***

Elementer i en god samlet opbygning / beskrivelse:

- Beskrivelse af strategi, herunder påvirkning af markedstrends
- Beskrivelse af forretningsmodel
- Opfølgning på resultater af strategiarbejdet (ledelsens eksekvering på strategi)
- Fremadrettet – hvad er næste skridt?
- Sammenhæng med risikobeskrivelse
- Kobling til forventninger til fremtiden.

Strategi – *Gode eksempler*

Carlsberg

- Kortere beskrivelse end de foregående år, da midt i strategiperioden
- Opfølgning på resultater af strategiarbejdet
- Gennemførte handlinger på de strategiske fokusområder
- Beskrivelse af resultater på strategiske KPI'er

SAIL'22

EXECUTION OF OUR STRATEGY

2017 was the second year of SAIL'22. The focus for the year was to deliver on Funding the Journey, enabling investments in our strategic priorities and improving the capital allocation.

SAIL'22 was launched in 2016 with the ambition to make the Carlsberg Group a successful, professional and attractive brewer in our markets.

The key strategic choices of SAIL'22 are grouped under the headings "Strengthen the core", "Position for growth" and "Create a winning culture". Delivering on these choices will in turn enable us to deliver enhanced value for our shareholders. A thorough description of SAIL'22 can be found in the 2016 Annual Report.

SAIL'22 will evolve during the strategy period, and actions and initiatives within the strategic priorities will be taken or developed as they

become relevant. The following are examples of some of the activities during 2017.

STRENGTHEN THE CORE

In order to strengthen our core business, actions taken during the year covered areas such as segmentation, local power brands, digital and sales execution, as well as the cost and efficiency actions under the Funding the Journey programme.

"Achieving strong results within our key strategic choices will enable us to deliver top- and bottom-line growth and value for our shareholders."

Cees 't Hart
CEO



STRENGTHEN THE CORE

Leverage our strongholds
Excel in execution
Funding the Journey



POSITION FOR GROWTH

Win in growing categories
Target big cities
Grow in Asia



DELIVER VALUE FOR SHAREHOLDERS

Organic growth in operating profit
ROIC improvement
Optimal capital allocation



CREATE A WINNING CULTURE

Team-based performance
Contribute to a better society
Compass (applying our codes and policies)

+8%

GROWING LAV AFTER RELAUNCH

Serbs have many sources of pride in their lives. This insight matches the 125-year history of the LAV beer brand and was key in the relaunch of the brand in 2017. LAV means lion in Serbian, and the new positioning and visual identity of the brand encourage Serbs to feel pride by inspiring and celebrating the lion in everyone. The initial results of the relaunch were positive, with LAV delivering 8% volume growth since its launch in July 2017.



SAIL'22 REVITALISE CORE BEER

Strategi

– ***Gode eksempler***

Nilfisk

- Beskrivelse af forretningsmodel opdelt i områder:
 - Our profile,
 - Our offerings,
 - Our operations,
 - Our markets,
 - Our people
- Kort og præcis strategibeskrivelse
- Gennemgang af opnåede resultater i 2017



Strategi – *Gode eksempler*

Danish Crown

- Lancering af ny strategi begrundes; og derfor en længere beskrivelse
- Beskrivelse af fire strategiske fokusområder
- Praktiske eksempler fra organisationen på eksekvering på strategiske fokusområder

ONE UNITED GROUP

SAVINGS, CULTURE AND PEPPER

For Lars Feldskou, the target is simple: Save 500 million DKK before 2021. However, achieving this target calls for much more than just cost savings, says Danish Crown's Senior Vice President for Group Procurement. Most of all, it's about changing the culture.

"In our 4WD strategy, procurement is one example that 'Act as one' - in other words procuring goods and services as one united company - has a direct impact on the group's bottom line," says he. "By creating greater transparency about what we buy and from whom, we can use our procurement volume and international networks more effectively when trading with suppliers."

For example, Lars' team worked with DAT-Schaub in France to reduce spending on pepper by almost 2.5 million DKK as part of a group tender. Following on from this project, the company managed to cut its spending on garlic by an additional 2.2 million DKK through a close dialogue with the rest of the group, thereby capitalising on the knowledge possessed by colleagues at other locations.

"This year, we have been focusing on sharing knowledge and information across the group. For example, we're in the process of implementing an IT system which will support our reporting and sharing of information," says Lars. "This means that we will no longer have 20 different shoe suppliers, or situations where one supplier is in contact with three different buyers in the Danish Crown Group at the same time."

"The strategy track 'Act as one' makes procurement a key priority, and Lars also points out that streamlining procurement is very much about changing the culture in the group.

"The business units are responsible for their own results," he explains. "4WD is motivating the units to work together to create even better results."

A VALUE-CREATING PARTNER FOR OUR CUSTOMERS

BACON WITH BENEFITS

In 2016, McDonald's named Tulip Ltd as its 'Supplier of the Year' in the UK. The award was the result of a four-year project which saw Tulip Ltd's factory in Bodmin working closely with McDonald's to optimise its bacon deliveries.

"The changes mean that we are now supplying bacon refrigerated rather than frozen, we have extended the bacon's shelf-life, and we are packing it in a new way, making it easier for McDonald's staff. In this way, we have helped McDonald's cut the time it takes to prepare the food by a couple of seconds, which is all-important in a fast-food context," says Steve Francis, CEO of Tulip Ltd.

Over a period, Tulip Ltd has invested more than 45 million DKK in the optimisation project. New and modern equipment has been installed, and the Bodmin factory has built an exact copy of a McDonald's kitchen so that the products can be tested on an ongoing basis and developed further to ensure that they work in the best possible way.

"The partnership shows how we can have a positive impact on the customer experience at McDonald's," says Steve. "Our partnership is really best practice."

Tulip Ltd has supplied bacon to McDonald's for more than 30 years. The bacon is delivered to all 1,200 McDonald's Restaurants in the UK, which together serve three million customers a day.



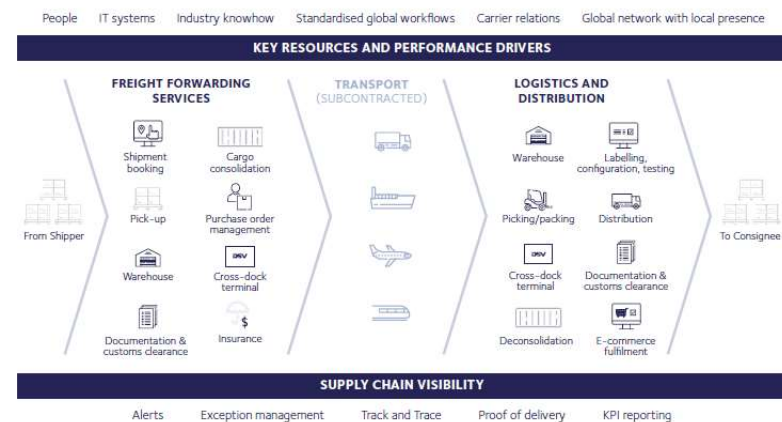
Strategi

– *Gode eksempler*

DSV

- Forholder sig til DSV's markedsposition ift. strategiske fokusområder
- Inddrager markedstrends direkte i kommentering af strategiske fokusområder

Creating value in the transport and logistics business



Strategi – *Gode eksempler*

TDC

- Direkte kobling mellem forretningsmodel og strategiske fokusområder
- Opfølgning på strategiske milestones for 2017
- Beskrivelse af markedstrends ift. strategipunkter
- Næste skridt – handlinger på strategiske fokusområder i 2018

Delivering on our strategy

Better connectivity,

by continuing to deliver the best speed, quality and coverage by using our unique asset



Gigasppeed broadband upgrade in Denmark reached 70% of TDC Group's cable network in 2017, which corresponds to 11% of Danish households. The roll-out will be completed in 2018 and supports future capacity demands.



Installation of optimal broadband infrastructure at the address for broadband customers in Denmark, i.e. product sales that takes place on the access infrastructure offering the best broadband speed at the address.

82%
of broadband customers in Denmark

Best mobile network in Denmark for the third successive year underpinning our competitive advantageous position. We continue to build-out and upgrade our network to sustain our premium position in the market.



Higher broadband speeds in Norway for our customers implemented through a large-scale broadband programme to increase speed and stability, including new high-speed routers to enhance the user experience.

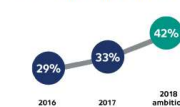
70%
of Get customers upgraded to higher broadband speeds

Better offerings,

and entertainment by delivering relevant products and services, today and tomorrow



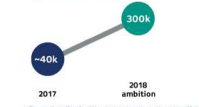
TV box penetration in Denmark increased to 33%, of which almost all are IP-enabled. On top +40k customers are solely using our TV app and web solutions. In 2018, YouSee will launch a 4K TV box enhancing the TV experience.



New flexible entertainment selection menu launched at Get combining traditional TV channels and SVOD services with the ability to customise TV packages as customers wish. YouSee to launch the same offering in early 2018.

>60%
of Get TV customers used flexible selection menu

Benefit programme 'YouSee More' launched at the end of 2017 for customers with two or more products. The converged offering is expected to have a positive effect on our Danish household penetration¹.



Cloud-based collaboration solution 'Skype for Business' with positive trend and TDC Business increased the number of Skype for Business seats / users by more than 70% in 2017.



Strategi – *Gode eksempler*

ISS

- Strategi og forretningsmodel i kombineret beskrivelse
- Markedstrends påvirkning af strategien
- Næste skridt – fokus på ”strategic GREAT initiatives”, bl.a. med angivelse af investeringsniveau
- Sammenhæng mellem forretningsmodel/strategi og risici

OUR BUSINESS MODEL AND STRATEGY

We operate in a market where customers demand that the costs associated with their buildings and facilities continually decrease while the user experience improves.

Our business model and strategy are designed to drive shareholder value within these market conditions.

OUR VISION

“We are going to be the world’s greatest service organisation”

Our ambition encompasses more than performing successfully across regions and industries. We intend to be the leading service organisation globally.

To achieve our vision, we must meet our customers’ needs by offering reliability, responsiveness, convenience, and cost-effectiveness. In fact, we strive to go beyond that. We aim to meet

customers’ often unspoken needs and to support their overall business goals by helping to create workplaces that are pleasant, safe, and nurturing for their employees and visitors, as well as for the ISS employees who represent us there.

OUR MISSION

The spirit of our approach is articulated in our mission statement:

Service performance facilitating our customers’ purpose through people empowerment

At its core, our mission statement tells a story of a differentiated value proposition. We do not simply deliver services but provide outcomes to customers and focus on how we support their purpose – and the needs of their end-users (see illustration below) – whether our customer is a hospital helping patients get well or a bank focused on providing a pleasant and safe working environment while maintaining compliance with regulatory obligations, and all in a cost-effective manner. Our mission is built on the empowerment of our 488,946 people globally, giving them the flexibility to deliver an exceptional customer

experience through an approach rooted in our values and attitude and supported by robust processes and tools.

These factors form the foundation of our value proposition at the centre of which is our self-delivery model.

THE ISS WAY STRATEGY

Our strategy has choice-making at its core: clarity on the customer segments we target, the services we provide, and the places on the globe where we provide them. Through consolidation and alignment of our capabilities, our strategy drives the skill and scale benefits of being a large, global organisation. We strive to extract these benefits of skill and scale by leveraging our volume through aligning procurement and business processes, sharing of the concepts and best practices our organisation develops, and the proactive management of our comprehensive talent pool.

The advantages of driving these scale benefits are wide-ranging – in terms of both driving cost down and user experience up. Our customers increasingly demand aligned and consistent service performance across all sites. In addition to the savings that procurement drives, using the same supplier across customer

Strategi

– ***Gode eksempler***

Elementer i en god samlet opbygning / beskrivelse:

- Beskrivelse af strategi, herunder påvirkning af markedstrends
- Beskrivelse af forretningsmodel
- Opfølgning på resultater af strategiarbejdet (ledelsens eksekvering på strategi)
- Fremadrettet – hvad er næste skridt?
- Sammenhæng med risikobeskrivelse
- Kobling til forventninger til fremtiden.

Strategi – *Gode eksempler*

ARLA

- Markedstrends relateres direkte til strategipunkter og tilpasning af virksomheden
- Næste skridt – fokus på essentielle strategiske prioriteter for 2018
- Reference mellem strategiske fokusområder og finansielle forventninger



Strategi

– ***Gode eksempler***

Elementer i en god samlet opbygning / beskrivelse:

- Beskrivelse af strategi, herunder påvirkning af markedstrends
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- Kobling til forventninger til fremtiden



PAUSE

SWEDEN – GERMANY – UK FIVE DANISH COMPETITORS THREE DEEP DIVES ONE WINNER

Global Head of Equity Sales Peter Karlsson (SE)

Managing Director Ralf Frank (DE)

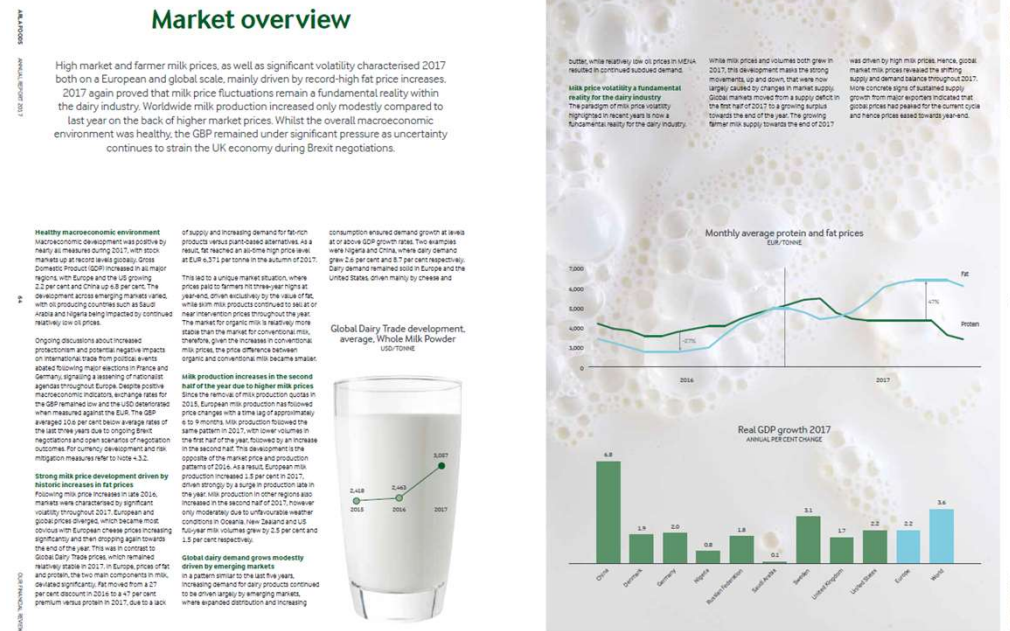
Senior Investment Jed Wrigley (UK)

Årsrapportprisen 2018

– ***The Five Nominees*** (in alphabetical order)



Årsrapportprisen 2018 - Arla (Example)

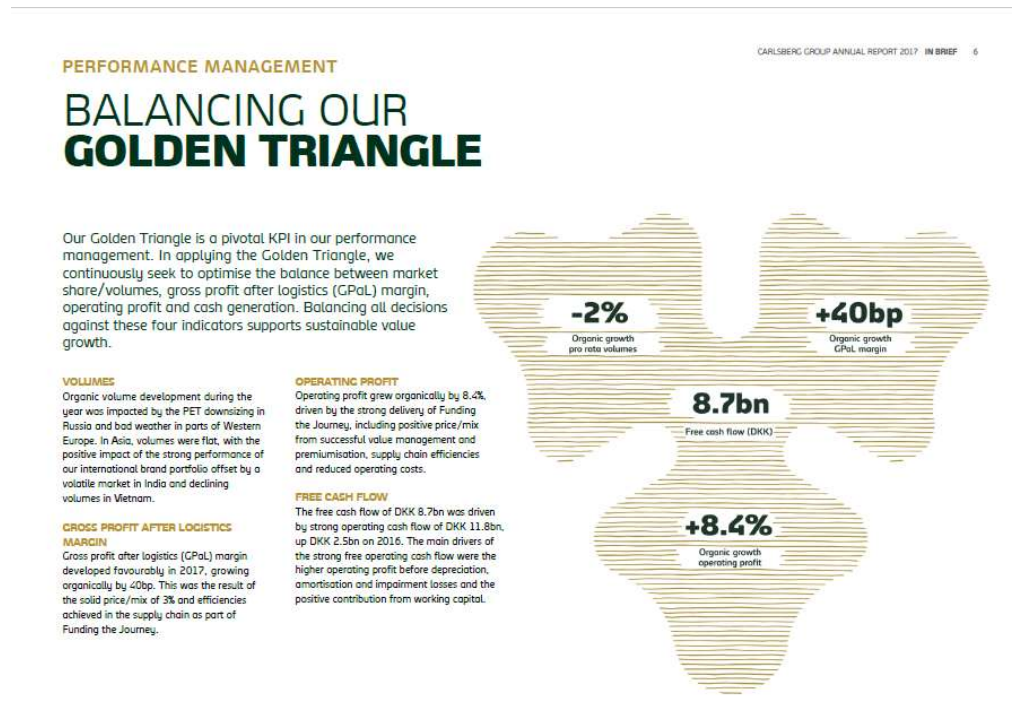


Årsrapportprisen 2018
– ***The Five Nominees*** *(in alphabetical order)*



Årsrapportprisen 2018

- Carlsberg (Example)



Årsrapportprisen 2018

– ***The Five Nominees*** *(in alphabetical order)*



Årsrapportprisen 2018 - *DSV (Example)*



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Årsrapportprisen 2018
– ***The Five Nominees*** (in alphabetical order)



Årsrapportprisen 2018 - ISS (Example)

CONTRACT MATURITY

Our revenue base consists of yearly contracts which are renewed tacitly and thousands of multi-year contracts, the majority of which have an initial term of 3-5 years. A significant share of our revenue is therefore up for renewal every year. To mitigate this inherent business risk, we have a strong focus on customer satisfaction and as part of our contract management processes we continuously and proactively work with our customers to seek contract renewals or expansions well in advance of expiry. As a result, our retention rate of customer contracts is approximately 90% and even higher for key accounts.

In terms of revenue up for renewal in any given year, the majority relates to

a very large number of small contracts. However, an analysis of our large key account customers (see chart below) helps illustrate those contracts which, individually, may have a visible impact on the Group's revenue development. This analysis is based on all global and regional key account customers and those local key account customers generating annual revenue in 2017 in excess of DKK 200 million. In 2017, 41 ISS customer contracts fell into these categories. Between them, they generated revenue of approximately DKK 18.0 billion, or 23% of Group revenue.

As illustrated in the chart to the right, annual revenue of approximately DKK 2.1 billion (2.7% of Group revenue) from five customers have been lost and will



MAJOR KEY ACCOUNT DEVELOPMENTS	COUNTRIES	TERM	EFFECTIVE DATE
WINS			
Shire [®]	23 countries in Americas and Continental Europe	5 years	Q2 2017
South London and Maudsley NHS Foundation Trust	UK	5 years	Q2 2017
Banking segment company	UK	3 years	Q2 2017
Retail and wholesale segment contract [®]	4 countries in Americas and Continental Europe	5 years	Q2 2017
Songklan Hospitals	Singapore	3 years	Q3 2017
Adana Integrated Health Campus	Turkey	5 Years	Q3 2017
Professional service company	UK	5 years	Q3 2017
ABB	4 countries in Asia & Pacific (mainly China and India)	5 years	Q4 2017
LEGO Group [®]	10 countries	5 years	Q1 2018

Årsrapportprisen 2018

– ***The Five Nominees*** (in alphabetical order)



Årsrapportprisen 2018

- *Novozymes (Example)*

Food & Beverages



2017 results

Food & Beverages sales grew by 9% organically and by 8% in DKK for 2017.

Throughout 2017, Food & Beverages delivered solid, broad-based growth. Nutrition and starch were the most significant growth contributors. Sales in baking performed well despite headwinds in the US market for freshkeeping enzymes. Throughout 2017, we have implemented price reductions to position the US baking business ahead of a patent expiration in late Q1 2018. Baking enzyme sales in Europe, the Middle East and Africa performed well and more than offset the impact from the North American price reductions.

Sales of enzymes for nutrition were strong in 2017, supported by robust uptake of recent years' innovation. This was coupled with increased demand for lactose reduction in dairy products and gains in enzyme market share within infant nutrition.

Sales for starch conversion were solid across geographies. This was driven by good traction from innovation as well as a positive impact from favorable corn prices relative to sugar in the Chinese starch market.

Key industry trends

1. Consumer focus on health, wellness and natural products
2. Volatile raw material costs and focus on production process optimization
3. Customers consolidating operations in order to increase overall efficiency

2018 outlook

In Food & Beverages, organic sales growth is expected to be driven by continued step-up in commercial presence, especially in the emerging markets, as well as by new products. Baking is still expected to be impacted by price reductions in the North American freshkeeping market, while sales are expected to perform well in other markets. Enzymes for low-lactose dairy products are expected to continue their positive growth trend. In general, we expect continued good growth across industries.

 Read more about our Food & Beverages solutions on Novozymes.com

Product launches in 2017



Frontia® – A new technology for grain-milling customers that delivers better yields and reduces energy consumption in wheat- and corn-milling operations.



Palmora® – Our first solution for the palm oil industry, which improves yield and plant performance for palm oil producers.

"We need to produce 70% more food in 2050 than today to feed a growing world population. Our enzymes are used to reduce food waste, replace food additives and improve the quality of food," says Andy Fordyce, Executive Vice President, Food & Beverages.

The big picture 2017 in brief

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ÅRSRAPPORTPRISEN 2018

The Jury's Statement of Reasons

Torben Johansen, FSR

Årsrapportprisen 2018

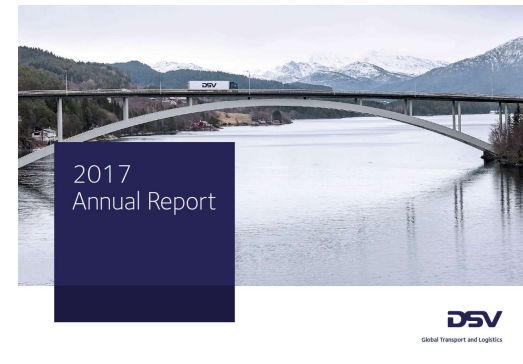
– ***The Five Nominees***

General focus areas:

- Focus on relevance and materiality
- Excellent presentation and easy to read
- High level of information value containing both a general view and clarifying comments/statements
- Focus on telling the story providing insight and understanding.

Årsrapportprisen 2018

– ***The Five Nominees*** *(in alphabetical order)*



Årsrapportprisen 2018

– ***The Five Nominees*** *(in alphabetical order)*



Årsrapportprisen 2018 – – *Arla*

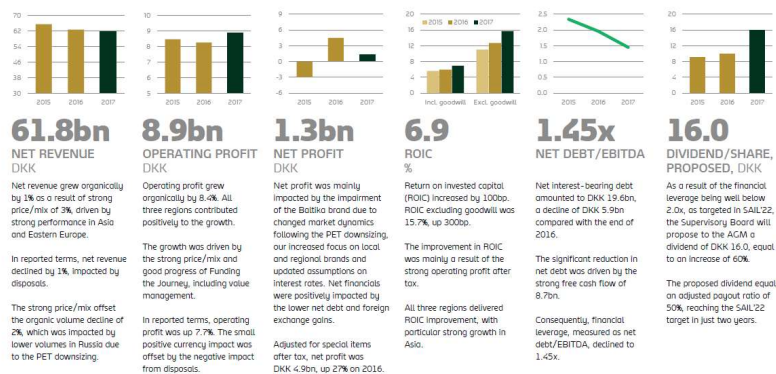


- Highly improved Management's Review with a good flow
- Detailed section on strategy focussing on trends, reaction to changes and priorities for 2018
- Deals well with risks, including Brexit
- The financial statements part has a high level of information
- Notes are well grouped, easily accessible and easy to read, good use of illustrations.

Årsrapportprisen 2018 – *Carlsberg*

FINANCIAL HIGHLIGHTS

SIGNIFICANT DELEVERAGING AND DIVIDEND INCREASE



- Excellent and informative annual report, but also long
- Especially strong in the part containing financial statements/notes
 - Informative notes w/illustrations and detailed comments
- Well organised – easy to read
- "In brief" provides a good general view
- Good follow-up on strategy.

Årsrapportprisen 2018 – **DSV**

Highlights 2017

Major accomplishments

UTI integration complete

Having completed most of the work in 2016, the DSV + UTI integration was effectively completed in 2017. We successfully combined the two businesses and realised synergies ahead of schedule.

M&A remains part of our strategy and DSV is ready to pursue new opportunities in the market.



42.5% growth in earnings

The growth in earnings was partly driven by the synergies from the integration of UTI. In addition, the increased activity levels of 2017 provided the right environment for organic growth and improved productivity across all divisions.



myDSV

DSV's new self-service portal was launched in early 2017. At year-end, significant progress had been made in terms of customer migration from the existing DSV e-services platform. The next step is a further rollout, and in time, myDSV will offer a full range of DSV self-service tools to all customers.



Growth in all divisions

DSV Air & Sea

In 2017, the division was able to re-focus on organic growth. As a result, DSV Air & Sea achieved 5.1% growth in gross profit in 2017 – and 53.2% growth in EBIT before special items. Air freight volumes grew 10.6% and sea freight volumes 6.4%.



■ EBIT before special items: DKK 3,225 million (66% of group EBIT)

DSV Road

By successfully navigating in a growing and still competitive market, DSV Road achieved growth in gross profit of 4.5% in 2017 – and growth of 15.9% in EBIT before special items. Road shipments grew 6% in 2017.



■ EBIT before special items: DKK 1,201 million (24% of group EBIT)

DSV Solutions

In 2017, both the traditional contract logistics market (industrial and retail) and e-commerce grew. This led DSV Solutions to achieve 3.8% growth in gross profit – and 28.2% growth in EBIT before special items.



■ EBIT before special items: DKK 434 million (10% of group EBIT)

- Focus on relevance and importance, not much irrelevant material
- Fine introduction (highlights) provides a good general view
- Deals well with industry, market and strategy together with the technological challenges
- Informative segment information
- Notes with a high information value with short and precise comments, where relevant, and good specifications.

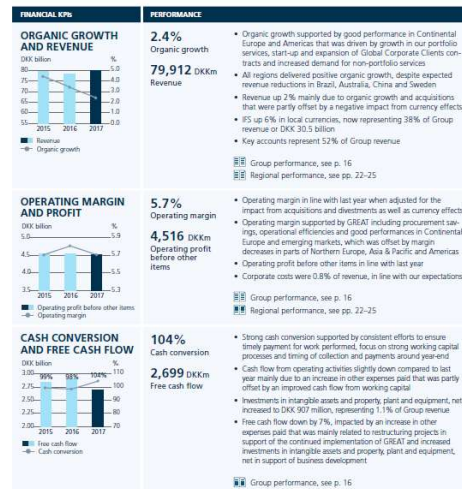
Årsrapportprisen 2018 – ISS

2 ISS AT A GLANCE

PERFORMANCE HIGHLIGHTS 2017

Evaluating the success of our strategy and business model, and ultimately our creation of shareholder value, requires measurement of specific metrics. By using the six key performance indicators (KPIs) below, we can systematically measure Group performance and the effect of our efforts to achieve our vision. Bonus plans for the Executive Group Management are also based on these KPIs.

Definitions of KPIs, see p. 13.



- The annual report is detailed and with a high level of information, but a bit long
- Good focus on description of business model and strategy
- At a glance – good general overview with focus on KPI's
- Generally speaking, the annual report has developed i.a. regarding notes.

Årsrapportprisen 2018 – **Novozymes**

Sustainability highlights



Key figures	2017 realized	2017 target
Estimated reduction in CO ₂ emissions through our customers' application of our products, in million tons	76	≥ 72
Water efficiency*	-2%	4%
Energy efficiency*	4%	7%
CO ₂ intensity*	11%	9%
Renewable energy	24%	24%
Occupational accidents**	1.6	≤ 2.0
Employee absence	2.1%	≤ 2.0%
Women in senior management	26%	≥ 25%
Customer satisfaction	39	≥ 35
RobecoSAM class rating	Yearbook Member***	Medal

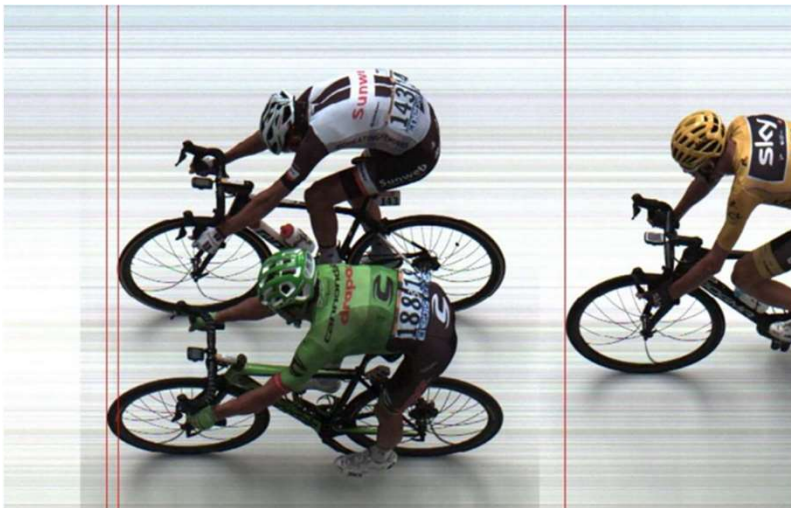
* Efficiency/intensity is measured by dividing net consumption by gross profit. The improvement is calculated as the relative improvement in efficiency/intensity compared with the base year 2014.

** Per million working hours.

*** Companies with good sustainability performance that have not received a medal distinction.

- Different and interesting annual report with integrated non-financial reporting
 - Sustainability highlights
 - Economic contribution
- Good introductory overview in "Big picture"
- Fine introductory section on P/L, Balance Sheet, Equity and cash flow
- Good and informative financial statements.

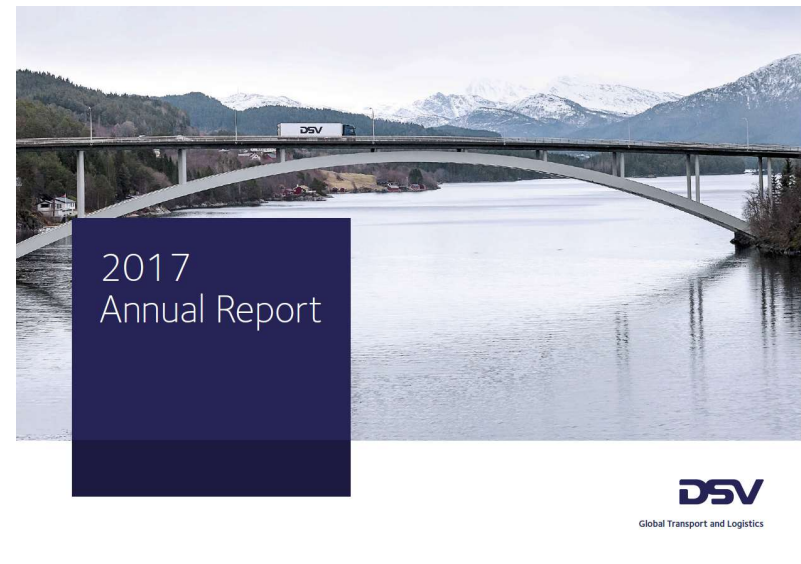
Årsrapportprisen 2018 – *the Winner*



- Of the five candidates, two stand out from the rest
- The decision was very close
- Both companies present a fantastic annual report each in their own way
- Informative in their individual context.

Årsrapportprisen 2018

– ***The decision had to be made between:***



Årsrapportprisen 2018 – **Arla**



- Tells the story in a good and coherent way
- High level of information
- The annual report is easily accessible and easy to read
- Excellent presentation with many good aspects.

Årsrapportprisen 2018

– **DSV**



- Informative with much focus on relevance and materiality
- Short and to the point regarding important information
- Clearly laid-out and well presented.

Årsrapportprisen 2018

– ***The Jury's statement of reasons***

General focus areas:

- Focus on relevance and materiality
- Well presented and easy to read
- Serves as an inspiration in many areas to a great number of readers of financial statements
- Focus on telling the whole story, openly with the relevant information.

ÅRSRAPPORTPRISEN 2018

DANSKE
REVISORER
FSR*

FSR's Studie- og
Understøttelsesfond

REGNSKABSFORUM

KARNOV
GROUP

DI
Dansk Industri

ÅRSRAPPORTPRISEN 2018

Director Kent Damsgaard, DI
CEO Charlotte Jepsen, FSR

Årsrapportprisen 2018
– ***The Winner***



Årsrapportprisen 2018

– ***The Jury's Statement of Reasons***

- Complex and different company reporting at a high level
- Appeals to a wider group of readers of financial statements
- Many innovative descriptions which inspire
- Easily accessible and easy to read with good use of illustrations
- Open on challenges and dealing with trends within the market in which the company operates
- Has developed a Management's Review with a good flow and a high level of information.

Årsrapportprisen 2018

– ***The Jury's Statement of Reasons***

- Good description of strategy and priorities
- Suitable description of risk with an insight into the risks related to Brexit
- Financial statements part:
 - Good comments on P/L and equity
 - Informative notes with good comments and use of illustrations provide a good general view
 - Notes well grouped according to importance.



ÅRSRAPPORTPRISEN 2018

Director Kent Damsgaard, DI
CEO Charlotte Jepsen, FSR

AFSLUTNING

Direktør Kent Damsgaard

DI

CHAMPAGNE i Atriet